

User Guide

Children Looked After (CLA)
Housing
Personal Social Services (PSS)
Performance Indicators (PIs)
Free Swimming (FS)

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1. Login

The login page allows users to log into the system via the Internet over a secure connection (Secure Socket Layer or SSL).

On accessing the website, all users are prompted for a username and password:



On entering a correct username and password, the default page is displayed.

- Usernames for each LA (Local Authority) are in the format LA<LA><P,H,PI,FS>-<[A-Z]> e.g. LA512P-A
- Usernames for each RSL are in the format of RSL (Registered Social Landlord) <RSL>-<[A-Z]> e.g. RSL999-A
- Usernames for generic users are in any format but must be less than 10 characters in length.

On entering an incorrect username and password and clicking on OK, the following message is displayed:

You have entered an incorrect username or password

2. User access rights

Access rights are based on individual users within a given LA. Some users will only deal with housing, where others will administer both CLA and PSS returns.

Registered social landlord (RSL) access

RSL users will be able to access the following functions:

 Upload Housing, PIs 	Change password
• Manage Housing, PIs	Set email address
Download generic files	View Audit Log

Local Authority Access

Local authority users will be able to access the following functions:

•	Upload CLA	 Download generic files 	
•	Upload PSS, Housing, PIs and Free Swimming	Submit CLA	
•	Upload generic files	Change password	
•	Manage CLA, PSS	Set email addresse	S
•	Manage Housing, PIs and Free Swimming	View Audit Log	

Generic user access

Generic users will be able to access the following functions:

Upload generic files	Change password
Download generic files	

Email alerts

The system sends the following email alerts:

- To the Data Unit when a CLA collection has been marked as "Submitted";
- To the Data Unit when a Housing/PI/PSS/Free Swimming file has been uploaded by an LA or RSL;
- To an LA or RSL when a generic file has been uploaded by the Data Unit;
- To a generic user when a generic file has been uploaded by the Data Unit; or
- To the Data Unit when a generic file has been uploaded by a generic user.

3. Common User Controls

The "Refresh" button refreshes the list of files and the current status of each.



The "Download" will download all selected files. If multiple files are selected the files are combined and downloaded in a .ZIP file.



The "Select All" and "Unselect All" buttons allow you to select or unselect every uploaded file listed.



The "Copy to Clipboard" button copies the table to the clipboard allowing you to open Excel or a similar application and paste the table into it.



"Delete" will prompt you to delete all selected files. If you confirm this operation then all the selected fields will be deleted.



The "Back" button will take you to the previous screen.



4. Upload Housing, PSS, PIs and Free Swimming and Generic Files

The upload pages allow users to upload an Excel data collection form to submit to the Data Unit. The upload Generic files page will allow any file type to be uploaded.

Each screen details the allowed formats. Only the appropriate upload pages will be displayed for each user. Depending on the returns you are required to make you will see Upload options for the following:

Upload Files
Housing
PSS
Performance Indicators
Free Swimming
Generic Files
Upload to (Data provider/Data Unit)

Upload Files
Housing
PSS
Performance Indicators
Free Swimming

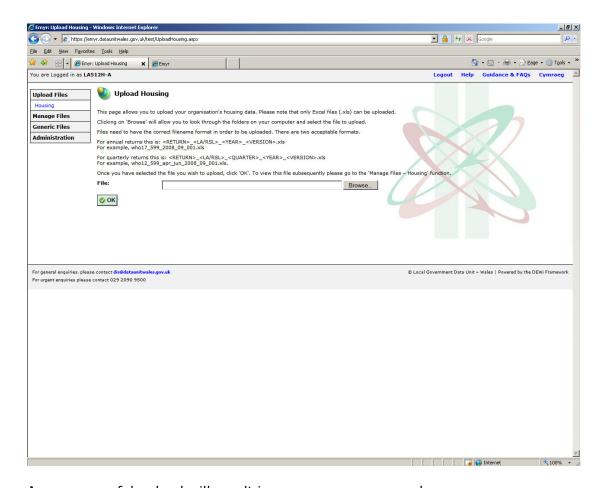
To begin the 'upload process' first select an upload option from the left hand menu.

Upload process

Follow the on screen guidance notes which describe how to select files from the local computer and the naming conventions for the file. The file names are NOT case sensitive, e.g. pm1_524_2008_09_nnn.xls (see Section 15 and 16 for file formats)

The nnn represents the three digit number of the file. If this is the first upload then it will be 001, if the second it will be 002 etc. If a file has already been uploaded, the sequential number, date and time of the upload is displayed.

Note: Any upload will replace the previous file and no copy of the previous file is maintained.



An unsuccessful upload will result in an error message such as:

This file is named incorrectly. The filename must be in one of the formats listed above:

If a file with the same last three digits sequential number has already been uploaded:

A file with a higher version number was uploaded on <date> at <time>. Please upload a later file

After successfully uploading a file, the page is updated with the details of the new file:

The file has been successfully uploaded and scanned for viruses.

5. Manage Housing, PSS, PIs, Free Swimming

The Manage PSS/Housing pages will allow users to view the status of each return in the LA or RSL. These pages are available to each LA, RSL and the Data Unit users.

The following menu options are available:

Manage Files
Housing
PSS
Performance Indicators
Free Swimming

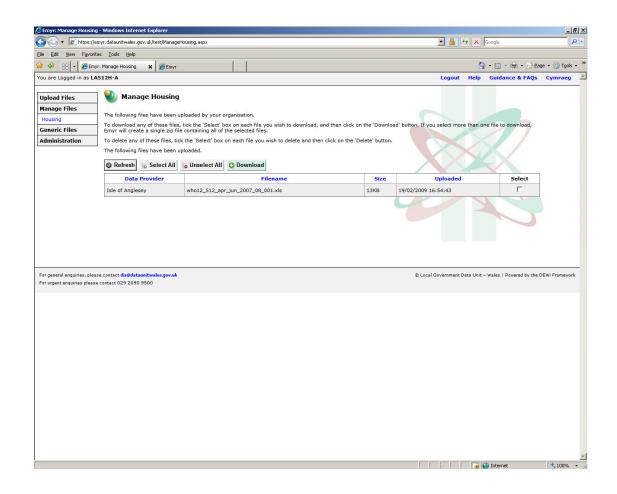
Manage Files
Housing
PSS
Performance Indicators
Free Swimming

The menu options a user can see are specific to that individual user.

If no files have been uploaded, the following message is displayed:

No files have been uploaded

If files have already been uploaded, a table is displayed with all the expected files for the LA/RSL/generic user.



6. Upload generic files to the Data Unit

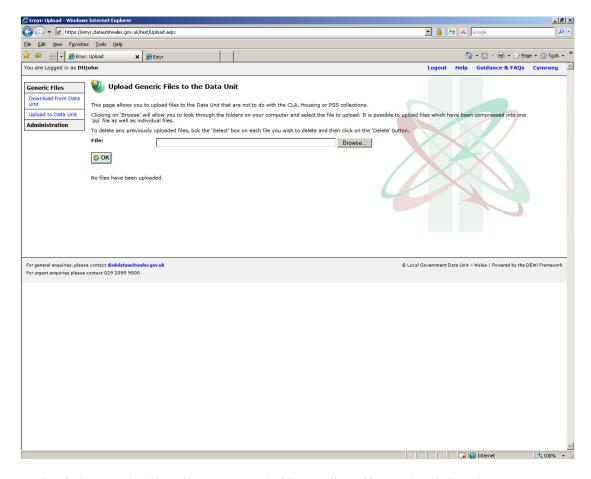
This page allows generic users to send generic files to the Data Unit.

This page is accessed by the following menu option:

Generic Files Upload to Data Unit

An appropriate help message is displayed, and the user is then prompted to upload a file:

After successfully uploading a file, the page is updated with the details of the new file:



A check-box is displayed next to each file to allow files to be deleted.

If "OK" is clicked without selecting a file, the following message is displayed:

A file has not been selected for upload

7. Download generic files from the Data Unit

This page allows LAs, RSLs and generic users to receive generic files from the Data Unit.

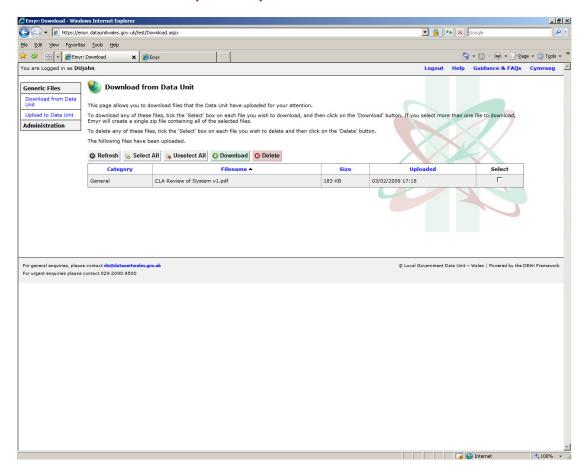
It is accessed by the following menu option:

Generic files

Download from Data Unit

If no files have been uploaded by the Data Unit, the following message is displayed:

No files have been uploaded by the Data Unit



Clicking on "Refresh" refreshes the list of files.

Clicking on "Select All" marks all files.

Clicking on "Unselect All" un-marks all files.

Clicking on "Download" downloads all marked files. If more than one file is marked, the files are combined and downloaded in a zip file.

Clicking on "Delete" prompts you to confirm your deletion, and deletes all selected files.

If the user clicks on the "Download" button when no files are selected, the following message is displayed:

Please select at least one file

If the user clicks on the "Delete" button when no files are selected, the following message is displayed:

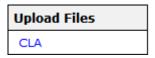
Please select at least one file to delete

8. Upload Children Looked After (CLA) files

The Upload page allows users to upload a .CSV or .XLS (Excel) file containing CLA data.

The CLA upload screen details the allowed formats. Only the appropriate upload pages will be displayed for each user. Depending on the returns you are required to make you will see Upload options for the following:

Upload Files CLA



To begin the 'upload process' first select the CLA upload option from the left hand menu.

Upload process

Follow the on screen guidance notes which describe how to select files from the local computer and the naming conventions for the file. When selecting your files, ensure that the file path is kept when selecting your files. This ensures that the system can locate your chosen files. The file names are NOT case sensitive

e.g. ssda903_child_524_2008_09_nnn.xls or ssda903_child_524_2008_09_nnn.csv

The nnn represents the three digit number of the file. If this is the first upload then it will be 001, the second will be 002 etc. If a file has already been uploaded the sequential number, date and time of the upload is displayed.

Note: It is not possible to change filenames within Emyr. All changes to files and their contents must take place outside the system.

The following file names are the only ones acceptable for CLA files within Emyr:

Child details (SSDA 903)

- ssda903_child_<LA number>_<year>_version.xls
- ssda903_child_<LA number>_<year>_version.csv
- *e.g.* ssda903_child_524_2008_09_001.xls

Episode details (SSDA 903)

- ssda903_episode_<LA number>_<year>_version.xls
- ssda903 episode <LA number> <year> version.csv
- *e.g.* ssda903_episode_524_2008_09_001.xls

Education qualification details (OC1):

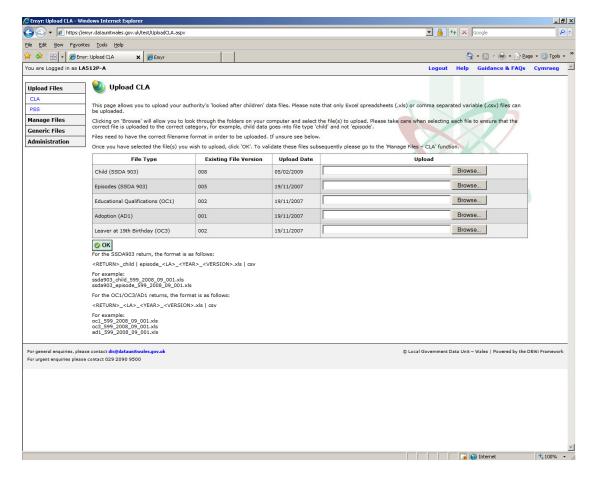
- oc1_<LA number>_<year>_version.xls
- oc1_<LA number>_<year>_version.csv
- e.g. oc1_524_2008_09_001.xls

Adoptions details (AD1):

- ad1_<LA number>_<year>_version.xls
- ad1_<LA number>_<year>_version.csv
- e.g. ad1_599_2008_09_001.xls

Leavers at 19th birthday details (OC3):

- oc3_<LA *number*>_<year>_version.xls
- oc3_<LA number>_<year>_version.csv
- *e.g.* **oc3_599_2008_09_001.**xls



An unsuccessful upload will result in an error message if the file does not match the correct format:

This file is named incorrectly. The filename must be in one of the formats listed above:

If a file with the same last three digits sequential number has already been uploaded:

A file with this version number was uploaded on <date> at <time>. Please upload a later file

If the version number is lower than the previous file:

A file with a higher version number was uploaded on <date> at <time>. Please upload a later file

After successfully uploading a file, the page is updated with the details of the new file.

Note: Any upload will replace the previous file and no copy of the previous file is maintained.

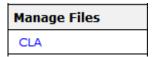
Once all 5 CLA files have successfully uploaded and been received by the Data Unit server, they are queued with other requests. Each request is checked and validated and the details are presented on the Manage CLA page.

9. Manage Children Looked After (CLA)

The Manage CLA page will allow users to view the status of each return in the Local Authority. The page is available to each LA user.

The following menu options are available:

Manage Files CLA

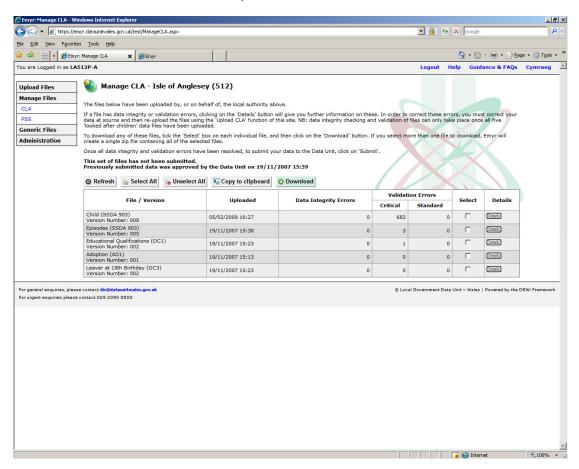


The options a user can see in the menu are specific to that individual user.

If no files have been uploaded, the following message is displayed:

No files have been uploaded

If files have already been uploaded the table is displayed with the latest version number for each uploaded file.



All 5 files are listed for the individual local authority.

If a CLA file has been uploaded it is placed in the queue awaiting validation. The text "Processing" appears instead of the "Details" button while the processing takes place. Clicking "Refresh" will update the "Processing" text to a "Details" button, when processing is complete.

The "Details" button which is available on the Manage CLA screens provide details relating to the file such as, integrity and validation errors which require attention.



The "Submit" button is **only** available on the Manage CLA screens when **all five files** are ready to submit (0 integrity errors and 0 Critical validation errors are present). The "Submit" button sends the files to the Data Unit for subsequent analysis and approval.



The "Back" button will take you to the previous screen from the details page.

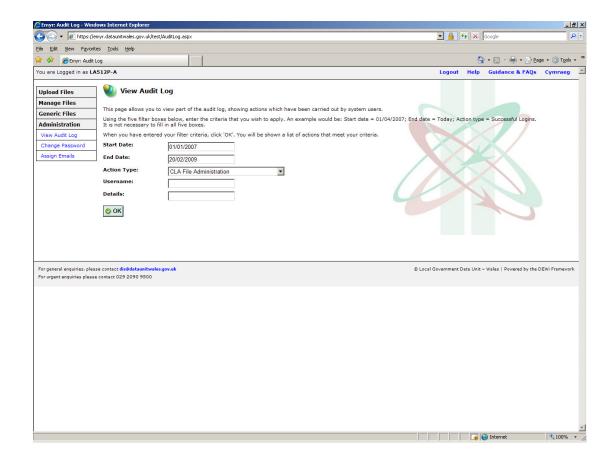


10. Administration - view audit log

The view audit log allows users to monitor actions executed on the system. Per user and across defined date ranges.

- CLA File
 Administration
- Housing/PSS/PIs and Free Swimming file administration
- Submit CLA

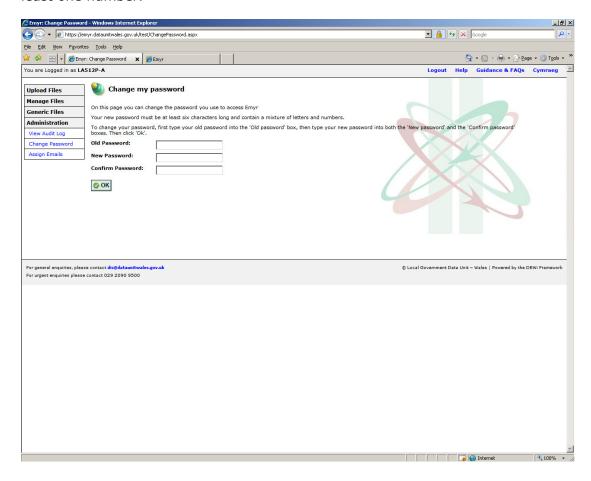
- Logins Successful/Failed
- Audit Log Viewed
- Password Changed
- Generic File Administration



11. Administration - change password

The change password screen allows users to reset their own passwords. The old password is entered, then the new password is entered and confirmed by entering the new password for a second time. The new password is hidden on screen. To navigate to a different screen use the options in the left hand menu.

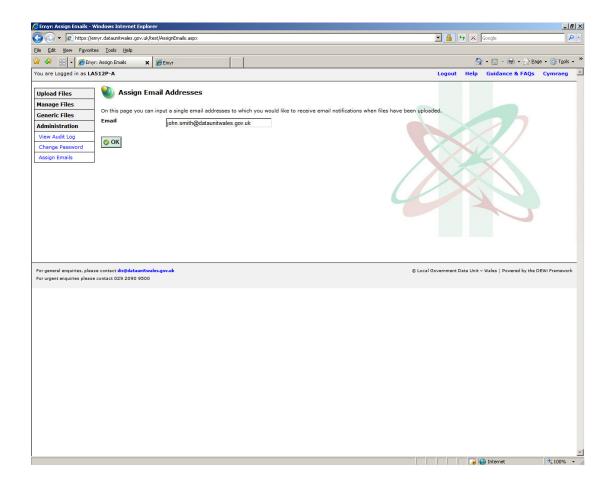
The password has to be at least six characters containing letters and at least one number.



12. Administration - assign emails

The assign emails screen allows users to set email addresses for notification email alerts that a file is available to download.

To navigate to a different screen use the options in the left hand menu.



13. General information

Bilingual interface

All screens are provided in English and Welsh. It is possible to change language at any time by clicking on the English/Cymraeg link in the upperright of the page.

Internet browser

The software is optimised for Internet Explorer 6 and above.

14. Glossary of terms

Secure Connection – This refers to the internet connection to the system. This connection has been provided via encryption in the same way as on line banking provides security. From a successful logon until exiting the system a secure connection is maintained.

Secure Socket Layer (SSL) - Is a commonly-used method for managing the security of a message transmission on the Internet. Basically the point between sending information from a browser and its arrival at the server. SSL uses the public-and-private key encryption system from RSA Security a standard security for the internet.

CLA - Children Looked After

CSV - Common Separated Variable

FS - Free Swimming

LA - Local Authority

PSS - Personal Social Services

PIs - Performance Indicators

RSL - Registered Social Landlord

XLS - Excel file

15. Data collection return – file formats

(Technical document)

Personal S	ocial Services returns – file format examples	
AA1	Adoption Access	e.g. AA1_512_2008_09_001.xls
AD1	Adoptions of looked after children (CLA)	e.g. AD1_512_2008_09_001.xls
CIN	Children in Need Census	e.g. CIN_512_2008_09_001.xls
OC1	Educational qualifications of care leavers (CLA)	e.g. OC1_512_2008_09_001.xls
OC3	Care leavers on their 19 th birthday (CLA)	e.g. OC3_512_2008_09_001.xls
PM1	Performance Management – Children's Services	e.g. PM1_512_2008_09_001.xls
PM2	Performance Management - Adults Services	e.g. PM2_512_2008_09_001.xls
PVA	Protection of Vulnerable Adults (PoVA)	e.g. PVA_512_2008_09_001.xls
SSDA900	Register of physically/sensorily disabled persons	e.g. SSDA900_512_2008_09_001.xls
SSDA901	Register of persons with learning disabilities	e.g. SSDA901_512_2008_09_001.xls
SSDA 903	Children Looked After data (Child or Episode) (CLA)	e.g. SSDA903_CHILD_512_2008_09_001.xls
SSDA904	Fostering services	e.g. SSDA904_512_2008_09_001.xls
SSDA912	Accommodation of children in secure units	e.g. SSDA912_512_2008_09_001.xls
STF	Staff of Local Authority Social Services Departments	e.g. STF_512_2008_09_001.xls
SWWP	Social Worker Workforce Planning	e.g. SWWP_512_2008_09_001.xls

Housing returns – file format examples			
STOCK	Social landlord stock at 31 March (Local authorities and RSLs)	e.g. STOCK_512_2008_09_001.xls	
	Social landlord rents for the next financial year (Local authorities and		
RENT	RSLs)	e.g. RENT_512_2008_09_001.xls	
VACANT	Social landlord vacancies at 31 March (Local authorities and RSLs)	e.g. VACANT_512_2008_09_001.xls	
LETS	Social landlord lettings during the year (Local authorities and RSLs)	e.g. LETS_512_2008_09_001.xls	
ARREARS	Social landlord rent arrears at 31 March (Local authorities and RSLs)	e.g. ARREARS_512_2008_09_001.xls	
STAFF	Registered Social Landlords: Staff at 31 March (RSLs only)	e.g. STAFF_1021_2008_09_001.xls	
	Registered Social Landlords: Committee member details at 31 March		
COMMITTEE	(RSLs only)	e.g. COMMITTEE_1021_2008_09_001.xls	
DEM_HAZ	Demolitions and Hazards (Local authorities only)	e.g. DEM_HAZ_512_2008_09_001.xls	
Possessions and Evictions of Social Landlord Tenants (Local authorities			
POSS_EVICT	and RSLs)	e.g. POSS_EVICT_512_2008_09_001.xls	
PSR	Private Sector Renewal Activity (Local authorities only)	e.g. PSR_512_2008_09_001.xls	
RENEWAL_AREAS	Renewal Areas Activity (Local authorities only)	e.g. RENEWAL_AREAS_512_2008_09_001.xls	
DFG	Mandatory Disabled Facilities Grants (Local authorities only)	e.g. DFG_512_2008_09_001.xls	
		e.g.	
RSL_SALES	Registered Social Landlord Sales – Quarterly (RSLs only)	RSL_SALES_1021_APR_JUN_2008_09_001.xls	
HOMELESS	Homelessness - Quarterly (Local authorities only)	e.g. HOMELESS_512_APR_JUN_2008_09_001.xls	
		e.g.	
LA_NEWBUILD	Local Authority newbuild report – Quarterly (Local authorities only)	LA_NEWBUILD_512_APR_JUN_2008_09_001.xls	
	Registered Social Landlord newbuild report – Quarterly (RSLs only)	e.g.	
RSL_NEWBUILD		RSL_NEWBUILD_1021_APR_JUN_2008_09_001.xls	
LA_SALES	Sales of Local Authority dwellings – Quarterly (Local authorities only)	e.g. LA_SALES_1021_APR_JUN_2008_09_001.xls	

Performance Indicator returns – file formats examples		
COL DOT	Core Set Indicator - Planning & Regulatory Services - Building	007 DOT 542 2000 00 004 1
CSI_BCT	Control	e.g. CSI_BCT_512_2008_09_001.xls
CSI_CAM	Core Set Indicator - Corporate Health - Asset Management	e.g. CSI_CAM_512_2008_09_001.xls
CSI_CFH	Core Set Indicator - Corporate Health - Financial Health	e.g. CSI_CFH_512_2008_09_001.xls
CSI_CHR	Core Set Indicator - Corporate Health - Human Resources	e.g. CSI_CHR_512_2008_09_001.xls
	Core Set Indicator - Environment and Transport - Countryside	
CSI_CMT	Management	e.g. CSI_CMT_512_2008_09_001.xls
CSI_EDU	Core Set Indicator - Education	e.g. CSI_EDU_512_2008_09_001.xls
NSI_CSI_EDUPP	Core Set Indicator - Pre-populate form Education	e.g. NSI_CSI_EDUPP_512_2008_09_001.xls
CSI_HHA	Core Set Indicator - Housing - Homelessness & Housing Advice	e.g. CSI_HHA_512_2008_09_001.xls
CSI_HLS	Core Set Indicator - Housing - Housing & Landlord Services	e.g. CSI_HLS_512_2008_09_001.xls
CSI_LCL	Core Set Indicator - Leisure & Culture - Libraries	e.g. CSI_LCL_512_2008_09_001.xls
CSI_LCS	Core Set Indicator - Leisure & Culture - Sport & Recreation	e.g. CSI_LCS_512_2008_09_001.xls
CSI_PLA	Core Set Indicator - Planning & Regulatory Services - Planning	e.g. CSI_PLA_512_2008_09_001.xls
	Core Set Indicator - Planning & Regulatory Services - Public	
CSI_PPN	Protection	e.g. CSI_PPN_512_2008_09_001.xls
CSI_PSR	Core Set Indicator - Housing - Private Sector Renewal	e.g. CSI_PSR_512_2008_09_001.xls
CSI_SC_SO	Core Set Indicator - Sign off form - Social Care only	e.g. CSI_SC_SO_512_2008_09_001.xls
CSI_SO	Core Set Indicator - Sign off form	e.g. CSI_SO_512_2008_09_001.xls
CSI_STS	Core Set Indicator - Environment & Transport - Street Scene	e.g. CSI_SO_512_2008_09_001.xls
_	Core Set Indicator - Environment & Transport - Transport &	
CSI_THS	Highways	e.g. CSI_THS_512_2008_09_001.xls
	Core Set Indicator - DRAFT data collection form - Environment &	
CSI_WMT_DRAFT	Transport - Waste Management	e.g. CSI_WMT_DRAFT_512_2008_09_001.xls
	Core Set Indicator - FINAL data collection form Environment &	
CSI_WMT_FINAL	Transport - Waste Management	e.g. CSI_WMT_FINAL_512_2008_09_001.xls
NSI_DC	National Strategic Indicator - Data collection form	e.g. CSI_DC_512_2008_09_001.xls
NSI_SO	National Strategic Indicator - Sign off form	e.g. CSI_SO_512_2008_09_001.xls

CSI_VAL	Core Set Indicator - Validation	e.g. CSI_VAL_512_2008_09_001.xls
CSI_VAL	National Strategic Indicator - Validation	e.g. CSI_VAL_512_2008_09_001.xls

Free	Free Swimming – file format examples		
FS1	Free Swimming Period 1 (Easter/April-May)	e.g. FS_512_PERIOD_1_2009_10_001.xls	
FS2	Free Swimming Period 2 (Whitsun/June-July)	e.g. FS_512_PERIOD_2_2009_10_001.xls	
FS3	Free Swimming Period 3 (Summer/August-September)	e.g. FS_512_PERIOD_3_2009_10_001.xls	
FS4	Free Swimming Period 4 (Autumn half term/October-November)	e.g. FS_512_PERIOD_4_2009_10_001.xls	
FS5	Free Swimming Period 5 (Christmas/December-January)	e.g. FS_512_PERIOD_5_2009_10_001.xls	
FS6	Free Swimming Period 6 (February half-term/February-March)	e.g. FS_512_PERIOD_6_2009_10_001.xls	

16. Local Authority/RSL codes

These codes are required for the file naming in Emyr

e.g. PM1_XXX_2008_09_001.xls

e.g. RSL_SALES_XXXX_APR_JUN_2008_09_001.xls

e.g. CSI_EDU_XXX_2008_09_001.xls

e.g. FS_XXX_PERIOD_1_2009_10_001.xls

Replace the XXX with your authority codes below

Local Authority codes

Code	Local Authority
512	Isle of Anglesey
514	Gwynedd
516	Conwy
518	Denbighshire
520	Flintshire
522	Wrexham
524	Powys
526	Ceredigion
528	Pembrokeshire
530	Carmarthenshire
532	Swansea
534	Neath Port Talbot
536	Bridgend
538	The Vale of Glamorgan
552	Cardiff
540	Rhondda Cynon Taf
542	Merthyr Tydfil
544	Caerphilly
545	Blaenau Gwent
546	Torfaen
548	Monmouthshire
550	Newport

Registered Social Landlords codes

Code	Designated Social Landland
_	Registered Social Landlord
901	Abbeyfield Abergavenny
902	Abbeyfield Abergele and District
903	Abbeyfield Aberystwyth
904	Aelwyd Housing Association
905	Baneswell Housing Association
906	Bangor Diocesan Housing Association
907	Abbeyfield Bangor/Ucnw
908	Abbeyfield Barry
909	Abbeyfield Borough of Conwy
910	Abbeyfield Brecon
911	Abbeyfield Bro Dysynni (Tywyn)
912	Bro Myrddin Housing Association
913	Cadarn Housing Group
914	Cadwyn Housing Association
915	Abbeyfield Caerphilly
916	Abbeyfield Cardiff
917	Cardiff Community Housing Association
918	Cardiff YMCA Housing Association
919	Castle Housing Association (Wales)
920	Charter Housing Association
921	Clwyd Alyn Housing Association
922	Abbeyfield Colwyn Bay
923	Cymdeithas Tai Cantref
924	Tai Cartrefi
925	Cymdeithas Tai Clwyd
926	Cymdeithas Tai Cymdogaeth Gwalia
927	Dewi Sant Housing Association
928	Cymdeithas Tai Eryri
929	Cymdeithas Tai Hafan
930	Cynon Taf Housing Association
931	Abbeyfield Dolgellau
932	Eastern Valley Housing Association
933	Abbeyfield Ely Valley
934	Family Housing Association (Wales)
935	Abbeyfield Fflint
936	First Choice Housing Association
937	Linc Cymru
938	Gofal a Thrwsio Gwynedd
939	Grwp Agored
940	Gwalia Housing Group
941	Gwalia Housing Society
942	Gwalia Housing Trust
943	Gwalia Rest Bay (Co-Ownership Equity Sharing) Housing Association
944	Abbeyfield Gwent Extra Care
945	Gwent Homes
946	Gwerin (Cymru) Housing Association
947	Gwynfyd Housing Co-operative
948	Hafod Care Housing Association
949	Hafod Housing Association

	T.,
950	Hafod Mutual Society
951	Henry Burtons Almshouses
952	Letitia Cornwallis Almshouses
953	Abbeyfield Llandeilo
954	Abbeyfield Llandudno
955	Abbeyfield Llanfairfechan and Penmaenmawr
956	Abbeyfield Llangollen
957	Abbeyfield Llanrwst
958	Llewellyn Almshouses
959	Abbeyfield Llynfi Valley
960	Merthyr Tydfil Housing Association
961	Mid Wales Housing Association
962	Abbeyfield Mold
963	Abbeyfield Monmouth
964	Abbeyfield Newport
965	Newtown Housing Association
966	Newydd Housing Association (1974)
967	North Wales Housing Association
968	Pembrokeshire Housing 2000
969	Pembrokeshire Housing Association
970	Polish Housing Society
971	Pontypridd and District Housing Association
972	Abbeyfield Porthcawl
973	Abbeyfield Prestatyn
974	Rachel Herbert Almshouses
975	Rhondda Housing Association
976	Abbeyfield Rhyl
977	Roger Williams and Queen Victoria Memorial Almshouses
978	Ruabon Almshouse
979	Abbeyfield Ruthin
980	Slocombe Cottages for the Aged and Infirm
981	Soroptimist Housing Association (Carmarthen)
982	Soroptomist Housing Association (Tenby And District)
983	Abbeyfield Wales
984	Abbeyfield Ssafa Forces Help (Anglesey)
985	Abbeyfield St Asaph
986	St Davids Diocesan Housing Association
987	Swansea Hillside Housing Association
988	Swansea Housing Association
989	Taff Housing Association
990	Tai Charles Jones
991	The Goodman and Ruthin Charity
992	Trothwy
993	Tŷ Glas Housing Society
994	United Welsh Housing Association
995	Wales And West Housing Association
996	Abbeyfield Wrexham
997	Young Women's Housing Association
998	Abbeyfield Usk
999	Abbeyfield Swansea
1000	Abbeyfield Mountain Ash
1001	Abbeyfield Montgomeryshire

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